

To: Family Pride Roofing Company

Dear Sirs,

Last week my wife and I requested your company to come to our home and perform a wind mitigation procedure. We were so impressed with Brent and Eric's attention to detail. Not only did they provide the wind mitigation, but they also noticed and fixed several severe and potential problems.

While in the attic, Brent noticed a large gap in one of the air conditioning ducts. This was allowing precious cool air flowing into my attic. He suggested a way to fix the problem which will create a substantial savings on our electrical bill.

Also, while on the roof he pointed out a leak around one of the stack pipes. This leak had already started a small problem with the surrounding plywood deck. He fixed the leak right away so it didn't get any worse and didn't charge us a cent.

And then, while Eric and Brent were in our garage, they noticed our dryer vent was not properly connected. I pointed out to them we could never get it to ventilate to the roof properly. They suggested it may be clogged at the vent on the roof or in the wall. After determining it wasn't the roof vent, they vacuumed the vent running through the wall and found a bunch of old dryer lint. This could have been a serious fire danger as well as my dryer vent now works properly.

We have had various contractors over to the house for many years, but we have never witnessed the level of expertise and service from Brent and Eric.

We want to thank all of you for taking such good care of us and saving us potentially thousands of dollars.

Sincerely Yours,
Steve and Jane Moore